

EMMER GREEN SURGERY PATIENT NEWSLETTER – MARCH EDITION

Friends and Family – Would you the patients recommend us?

For the Month of FEBRUARY: We received 263 responses.

This is what you said about us. Thank you very much!

Options	Total	Percentage
Extremely Likely	225	85.6%
Likely	29	11.0%
Neither	3	1.1%
Unlikely	3	1.1%
Extremely Unlikely	3	1.1%
Don't Know	0	N/A

Here are some of your lovely comment's you left about us this month.

MONTHLY STATISTICS FOR FEBRUARY - VIA EMMER GREEN SURGERY WEBSITE

In the month of FEBRUARY, we had **829** repeat prescription requests.

We also had **59** New patient requests.

We offered face 2 face appointments and **1121** of those patients **49** did not attend.

PLEASE cancel your appointment so we can give this to someone else to attend.

Appointment time was 2:10pm and I was seen at 2:10pm. Very polite nurse and very professional.

"Alistair has great knowledge and understanding in diabetes. He took time to explain how I should take my new insulin dose, manage my diabetes Alistair listened to my other concerns. He showed compassion and concern and made me feel at ease."

Rapid access to an appointment and efficient and charming staff. My wonderful GP is quite honestly the best..

"Felt I was listened to about my health concerns, solution was offered. Very good communication and with compassion and caring approach given."

DR GREEN AND DR QUINN COULD NOT HAVE PERFORMED BETTER WHEN I REALLY NEEDED HELP. THEY MADE QUICK URGENT REFERRALS TO RBH AND MADE TIME TO SEE OR SPEAK TO ME WHEN APPROPRIATE. VERY IMPRESSED.



Brain Tumour Awareness Month

March marks an annual, nationwide opportunity to shed light on brain tumours and the profound impact they have on countless families across the UK every year.

Brain tumours represent a significant medical challenge for many.

Brain Tumour Awareness Month seeks to shed light on this condition, rallying communities to support, educate and advocate for those people affected by this condition.

A brain tumour occurs as a result of an abnormal growth or spread of cells from within the brain or its supporting tissues this can damage the brain and threaten its function.

The direct cause of a brain tumour is still not clear, there are over 120 different types of a brain tumour.

<https://braintumourresearch.org/blogs/information/brain-tumour-awareness-month>

March 13th is national No Smoking Day.



We know quitting smoking is a challenge but it's the best thing you can do for your health.

It's never too late to quit.

Here are some tips to help you quit smoking.

<https://www.bhf.org.uk/information-support/heart-matters-magazine/wellbeing/resolutions/quit-smoking>

There's a free local stop smoking service near you, with the right support and professional help you are 3 times as likely to quit for good.

Find your local service <https://www.nhs.uk/better-health/quit-smoking/find-your-local-stop-smoking-service/smoking-service>.

Retirement News!

It's with great sadness we announce that Hilary Jones our Diabetic specialist Nurse is retiring in May.

Hilary has been a long-standing member of the Emmer Green Team since 2007! That's 16 years of service to our 11,673 patients. The dedication and commitment she has shown through the years has been exemplary. Hilary has looked after our now 645 Diabetic patients year on year and has been at the forefront of keeping these patients well and on track for managing this long-term condition. We wish you the best of luck in your retirement you truly deserve it even though we will miss you. I hope you will all join us in wishing Hilary the best for her future. Mandy Riche's our Practice Nurse will be training to become our Diabetic specialist so you will see her at your appointments with Hilary over the next few months whilst her training takes place.



PHARMACY FIRST SCHEME



Patients can now get treatment for seven common conditions directly from their local pharmacy, without the need for a GP appointment or prescription. The Pharmacy First Scheme was launched by the government and NHS England on 31st January 2024 to give patients quick and accessible care and ease pressures on GP services. Pharmacy first will enable community pharmacists to supply prescription only medicines, including antibiotics and antivirals where clinically appropriate, to treat seven common health conditions without the need to visit a GP.

The Seven common conditions are: Acute Sinusitis (from 12 years and over), UTIS (Females aged 16-64 only), Shingles (over 18s only), Impetigo (1 years of age and over) Infected insect bites & stings (1 years of age and over) Acute sore throat (5 years and over), (Ear infections Children aged 1-17 years only) You can get treatment for these conditions by walking into a pharmacy or the GP reception can refer you directly. Our Reception team have already referred

More than 10,000 pharmacies have signed up that's over 95% of all of those in England. See more info below:

<https://healthmedia.blog.gov.uk/2024/02/01/pharmacy-first-what-you-need-to-know/>